

PRIVACY POLICY

Our commitments

Maple Valley Croatia adds great importance to your privacy. Maple Valley Croatia has fully implemented the regulation of the General Data Protection Regulation (GDPR), the law of the European Union. Please read the privacy policy to find out how we collect, process and save information you have provided us using the "contact us" web page form. We collect various types of information, including information that identifies you as an individual (personal information). A more detailed explanation is given below.

What information does Maple Valley Croatia collect?

When you use our website, we can collect the information you have decided to share with us. For example, in the "Contact Us" section, you shared information with us. We can also collect information about your access device and the IP address through which you access the website. For more information on this section, please see the "Cookies and other tracking technologies" section below. When you use the forms above, we collect information directly from you, such as your name, email address, home address, and phone number for the purpose of providing the requested service.

How do we use the information?

When you share your information with us, we can use the information we receive to respond to your query in a timely manner, for example, with certain products and services or by "contact us" forms. We also use data for administration and improvement of the website, as well as for analyzing the website for the purpose of monitoring the marketing or the popularity of certain parts of the website. When using our services, we may use your information:

- To establish the required communication for the purpose of your query for a particular product. For example, when you send a query via a contact form, Maple Valley Croatia has obtained personal information for the continuation of communication for the purposes of commercial co-operation.
- To contact you and respond to your enrollment in the "contact us" form
- When a user visits our site and clicks on a specific page, we collect anonymous information about the presence of specific subpages within our website (Google Analytics Tools).

Third party collaboration

We do not rent or sell your personal information to a third party. We do not share any personal information of our users with any third party.

Our employees are not entitled to use the personal information collected for the purpose of the user's cooperation and Maple Valley Croatia.

Although it is unlikely, in case we get a court order from the competent legislative body, Maple Valley Croatia will be obliged to provide the requested information to them. Maple Valley Croatia will take precautionary measures to make sure that the accredited body has legitimate reasons for the requested data.

Security and privacy

Maple Valley Croatia retains personal information against unauthorized disposal and access. Caple Valley Croatia uses organizational, technical, and physical security measures to collect personal information collected.

Cookies and other tracking technologies

The information provided by these cookies helps us understand how our users are using the web site, with the purpose of improving the content quality of users and browsing experience. Optional cookies include Google Analytics cookies (whose cookies track attendance and analyze site performance, provided by Maple Valley Croatia as statistical data, without any personal information of individual users), and social network cookies (e.g., Facebook) that allow the user to distribute a certain content through your own social network account.

When you first access a website, a label will appear that warns you of the existence of the cookie and asks for your approval to accept them.

By continuing to browse the web site, you agree to the use of cookies.

A webpage user can always independently control (restrict or disable) receiving cookies by setting their web browser. Please note that disabling cookies can affect your functionality and your interaction with the site, and we exclude any liability for any loss of functionality and / or quality of the content of the website in all cases of selecting the cookie control regulation by the user.

For more information about configuring cookie browser settings, visit the following links:

- [Learn more about private browsing and cookie settings in Firefox](#)
- [Here's how to read about the way anonymizer and cookie settings in Google Chrome](#)
- [Read the "InPrivate" and cookie settings in Internet Explorer here](#)
- [here for more information about the "Private navigation" mode and cookie settings in Safari](#)

By using these websites, users will be deemed to be familiar with and comply with the terms of use at any time, including processing and personal data protection and cookie options.

What are my options?

You may decide not to share with us the requested information. Please note that certain information is required in order to receive feedback about the products or services requested as well as the response to your entry via the "contact us" form.

Access and update your personal information

To review or update your personal information, to make sure it is accurate, contact zrinka@maplevalleycroatia.com. Maple Valley Croatia will do its best to provide you with access to your requested information within 30 of your access request, and update, update, or delete your information as needed. If for a certain reason we are unable to comply with your request within 30 days, you will be notified when the information is provided to you for inspection. While it is unlikely, if we are unable to share your requested information with you, we will be notified of the specific reason why we are unable to perform the requested insight.

Questions regarding this Privacy Policy Notice

If you have additional questions or any objection to the protection of your personal information, please contact us at zrinka@maplevalleycroatia.com. Any privacy query or complaint will be recorded and investigated and the results of the investigation will be ensured. If it is established that the objection is justified, all appropriate measures will be taken.